



March 20, 2020

Dear Valued Customer,

Azelis continues to closely monitor the COVID-19 (Coronavirus) outbreak situation first and foremost with regard to the health and safety of the community and our own employees, as well as striving to be in line with local and national authorities, and World Health Organization guidelines. The federal agency of Cybersecurity & Infrastructure Security Agency (CISA), which is an operational component under the Department of Homeland Security, issued the attached press release on March 19 which defines “Essential Critical Infrastructure Workers” to help State and local officials as they work to protect their communities, while ensuring continuity of functions critical to public health and safety, as well as economic and national security. Azelis falls under these categories of businesses having these kinds of workers, and as such will continue normal operations, appropriately modified to account for Centers for Disease Control (CDC) workforce and customer protection guidance.

If you have any further questions, please do not hesitate to contact your Azelis representative.

Best regards,

**Doug Kercher**

Vice President of Corporate Operations  
Azelis Americas

